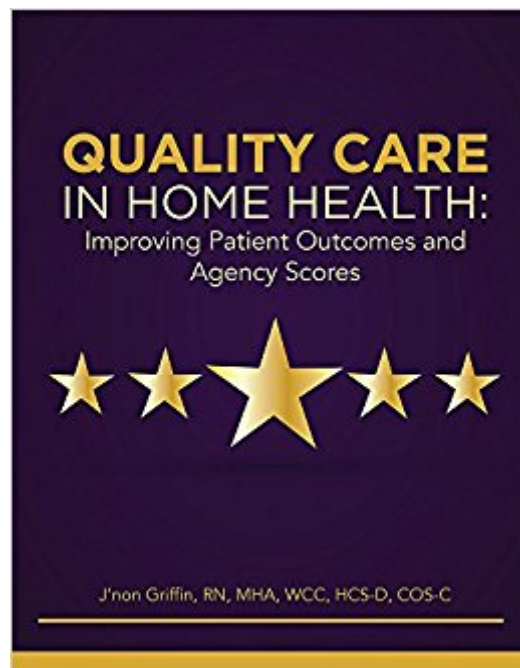




Ebook Directory
the best source of ebook

The book was found

Quality Care In Home Health: Improving Patient Outcomes And Agency Scores



Synopsis

The future of the home health care industry is patient-centered care and quality outcomes. The Centers for Medicare & Medicaid Services (CMS) is sharing with the world how your agency stacks up to the competition through its Patient Survey Star Ratings and Quality of Patient Care Star Ratings (formerly HHC Star Rating). These ratings come from OASIS patient outcomes data and CMS' Home Health Consumer Assessment of Healthcare Providers and Systems (HHAHPS) Patient Experience of Care Survey. This means homecare providers need to start focusing on patient education and engagement initiatives to ensure better outcomes and compliance, sustain high ratings and a good reputation, and continue to receive referrals for post-acute care. Quality Care in Home Health: Improving Patient Outcomes and Agency Scores provides home health agencies with the tools and tactics they need to address the measures and improve publicly reported survey results through training, systematic practices, and bedside clinical behavior. Expert J'non Griffin, RN, MHA, WCC, HCS-D, COS-C provides general patient education and engagement strategies, as well as staff training tips to improve the patient experience and achieve positive HHAHPS scores and star ratings. This cost-effective solution provides strategies for better outcomes in the measures indicated in the star rating and HHAHPS survey, including:

- Timely initiation of care
- Education for medications
- Improved ambulation
- Improved bed transferring
- Improved bathing
- Pain control
- Dyspnea improvement
- Rehospitalization avoidance

This book will help homecare agencies to:

- Identify strategies to improve patient engagement
- Improve care processes for better patient outcomes
- Recognize methods and opportunities to increase patient satisfaction
- Identify strategies for staff training to improve the care process
- Identify how patient satisfaction scores could affect agencies in the future
- Improve HHAHPS survey scores and CMS star ratings
- Involve the clinical team in process improvement

Table of Contents

Overview of general patient education and engagement strategies

Bettering patient outcomes

- Timely initiation of care
- Patient education for medications
- Improving ambulation
- Improving bed transferring
- Improving bathing
- Pain control
- Improving dyspnea
- Avoiding rehospitalization

HHAHPS

- Professionalism
- Patient communication
- Patient education on meds, pain, and home safety

General tips for overall patient satisfaction

Book Information

Paperback: 142 pages

Publisher: HCPro a division of BLR (July 28, 2015)

Language: English

ISBN-10: 1556457197

ISBN-13: 978-1556457197

Package Dimensions: 8.9 x 6.9 x 0.4 inches

Shipping Weight: 3.2 ounces (View shipping rates and policies)

Average Customer Review: Be the first to review this item

Best Sellers Rank: #2,398,031 in Books (See Top 100 in Books) #77 in [Books > Textbooks > Medicine & Health Sciences > Administration & Policy > Medicaid & Medicare](#) #212 in [Books > Medical Books > Administration & Medicine Economics > Medicaid & Medicare](#)

Customer Reviews

J'non Griffin, RN, MHA, WCC, HCS-D, COS-C, is a 24 year veteran of homecare. She received her Master's Degree in Health Care Administration in 2005. She has experience as a field nurse, director, and executive with home health and hospice agencies, both large and small. She has served as Director of Staff Development and Appeals for home health and hospice agencies. She has taken part in mock surveys for agencies, and prepared agencies for accreditation. She has been involved in accreditation surveys, acquisitions and many regulatory crises with state survey agencies and the intermediary. J'non also spoke on our past webcast, Home Health Quality Measures: Using Data to Improve Quality Performance.

[Download to continue reading...](#)

Quality Care in Home Health: Improving Patient Outcomes and Agency Scores CAT CARE: BEGINNERS GUIDE TO KITTEN CARE AND TRAINING TIPS (Cat care, cat care books, cat care manual, cat care products, cat care kit, cat care supplies) Quality and Safety in Nursing: A Competency Approach to Improving Outcomes Putting Evidence Into Practice: Improving Oncology Patient Outcomes Improving Inter-professional Collaborations: Multi-Agency Working for Children's Wellbeing (Improving Learning) Nursing Outcomes Classification (NOC): Measurement of Health Outcomes, 5e Nursing Informatics for the Advanced Practice Nurse: Patient Safety, Quality, Outcomes, and Interprofessionalism Evidence-Based Imaging: Improving the Quality of Imaging in Patient Care Using Patient Reported Outcomes to Improve Health Care (Wiley Desktop Editions) Nursing against the Odds: How Health Care Cost Cutting, Media Stereotypes, and Medical Hubris Undermine Nurses and Patient Care (The Culture and Politics of Health Care Work) Lean Hospitals: Improving Quality, Patient Safety, and Employee Engagement, Third Edition Lean Hospitals: Improving Quality, Patient Safety, and Employee Engagement, Second Edition Error Reduction in Health Care: A Systems Approach to Improving Patient Safety Power Position Your Agency: A

Guide to Insurance Agency Success Principles & Techniques of Patient Care, 4e (Principles and Techniques of Patient Care) Patient Care in Imaging Technology (Basic Medical Techniques and Patient Care in Imaging Technol) Patient Care in Radiography: With an Introduction to Medical Imaging, 8e (Ehrlich, Patient Care in Radiography) Alexander's Care of the Patient in Surgery - E-Book (Alexanders Care of the Patient in Surgery) Patient Care Skills (7th Edition) (Patient Care Skills (Minor)) Ending Medical Reversal: Improving Outcomes, Saving Lives

[Contact Us](#)

[DMCA](#)

[Privacy](#)

[FAQ & Help](#)